

| | |
|----------------|--|
| Meeting Title: | Kent Safeguarding Children Board |
| Date: | 14 th February 2018 |
| Time: | 2pm – 5pm |
| Location: | Medway Room, Sessions House, Maidstone |
| Chaired by: | Gill Rigg |

Members Attendance at Meeting:

| Name | Title | Representing | Apologies | Attended |
|--------------------|---|---|-----------|----------|
| Gill Rigg | KSCB Independent Chair | KSCB | | ✓ |
| Alison Broom | Chief Executive | Maidstone Borough Council | | ✓ |
| Andrew Scott-Clark | Director of Public Health | Public Health, KCC | | ✓ |
| Pauline Smith | CEO | CXK | | ✓ |
| Bethan Haskins | Chief Nurse (CCG's) | Clinical Commissioning Groups | ✓ | |
| Claire O'Brien | Chief Nurse (Acute Providers) | Maidstone and Tunbridge Wells NHS Trust | | ✓ |
| Karen Hickey | Designated Nurse for Safeguarding Children | West Kent CCG | | ✓ |
| Claire Jones | Head of Service for Assessment, Rehabilitation and IOM | Kent, Surrey & Sussex Community Rehabilitation Centre | | ✓ |
| Mary Mumvuri | Executive Director of Nursing and Quality | Kent and Medway NHS and Social Care Partnership Trust | ✓ | |
| Stuart Collins | Interim Director of Early Help and Preventative Services | EYS, KCC | | ✓ |
| Tony Blaker | Assistant Chief Constable | Kent Police | | ✓ |
| Mark Janaway | Programme and Performance Manager | KSCB | | ✓ |
| Matt Dunkley | Corporate Director for Children, Young People and Education | KCC | | ✓ |
| Roger Gough | Cabinet Member for Children, Young People and Education | KCC | | ✓ |
| Sarah Hammond | Interim Director, Specialist Children's Services | KCC | | ✓ |
| Roger Sykes | Lay Member | KSCB | | ✓ |
| Charles Unter | Lay Member | KSCB | | ✓ |

| | | | | |
|--------------------------------|------------------------------------|---|--|---|
| Tina Hughes | Senior Operational Support Manager | National Probation Service (East & SE Region) | | ✓ |
| Kelli Gardner | Youth and Community Manager | IMAGO | | ✓ |
| Sally Allum (Virtual Member) | Director of Nursing | NHS England | | |
| Sorcha Morgan (Virtual Member) | Head of Practice | CAFCASS Kent | | |
| Kevin Gibbs (Virtual Member) | Assistant Director | CAFCASS Kent | | |
| Sarah Nichols | Project Officer | KSCB | | ✓ |

| No. | Agenda Item |
|-----|---|
| 1. | <p>Introductions and Apologies</p> <p>Introductions were made, and apologies noted.</p> |
| 2. | <p>Minutes, Actions and Matters Arising.</p> <p>Minutes were agreed as a true and accurate account of the meeting.</p> <p><u>Actions from 6th December 2017</u></p> <p>2.1 – Tony Blaker to feedback how youth feedback is collated and used within the Kent Police Survey Information Team. Update from 14th February 2018 – Update received from DS Heather Thompson: Kent Police previously held a youth engagement panel but unfortunately it was not sustainable and the benefit gained was not efficient. However, if we require engagement we will work with the KCC Youth Parliament or we make a request for public engagement through the Office of the Police and Crime Commissioner (OPCC).</p> <p>We have utilised the services of the Police Cadets to gain feedback on individual campaigns through surveys and these findings have been fed back to the relevant team involved in the campaign and Corporate Communications.</p> <p>An Independent Police Advisory Group (IPAG) review is being completed and there is a recommendation within the review to form a Youth IPAG. The oversight of this group would sit with the OPCC which would support the independence of it.</p> <p>There is an opportunity to work with the OPCC in setting up a Youth Survey to ensure we engage with young people to get a balanced view on Kent Police, which has been recommended by Angela Dench.</p> <p>Members agreed this update was a helpful response. Action Closed.</p> <p>4.1 - Mark Thorn to provide details to Stephen Fitzgerald on the engagement of district council staff in the ARM review. Update from 14th February 2018 – Sarah Hammond agreed to take this action and speak to Stephen Fitzgerald about the inclusion of District Councils in the ARM review.</p> <p><u>Actions from 4th October 2017</u></p> <p>8.1 - Nick Wilkinson to provide Sarah Nichols with the anonymised briefing for circulation. Update from 14th February 2018 – Sarah Nichols confirmed that the briefing was sent with the minutes of the last meeting. Action Complete.</p> <p>All other actions had been closed.</p> |
| 3. | <p>Sub Groups Focused Update</p> |

Case Review Group

Mark Janaway presented on behalf of Patricia Denney.

Teenage Suicide Thematic Review

At the last Case Review Group meeting, members discussed the agency summaries relating to a case where a young person is thought to have taken his own life. Following this discussion and the presentation from Public Health regarding teenage suicide, it was agreed for the KSCB Case Review Group to undertake a larger thematic review. A recommendation has been made to Gill Rigg to not undertaking a SCR; Gill Rigg has been sent the relevant papers to assist her to make that decision.

Mark Janaway confirmed that the KSCB Business Unit are currently researching local and national reoccurring themes; an additional notification from Cheshire has been received of a child who resided in Kent prior to moving back to Cheshire and who is thought to have taken his own life, this will be included in the review and will be going to the Child Death Overview Panel (CDOP). Mark Janaway explained that the number of suicide cases in Kent has increased over the last 12 months.

Roger Gough queried whether the national picture shows the same trend and Andrew Scott Clark confirmed that it is spiking in much the same way as Kent.

Andrew Scott-Clark queried whether an author had been commissioned to undertake this piece of work; Mark Janaway confirmed that the work is currently being undertaken internally via the Case Review Group and KSCB Business Unit, however, depending on the scale of the review, an independent author could be used. Andrew Scott-Clark confirmed that there were resources within Public Health to assist and it was agreed for Mark Janaway to contact Andrew Scott-Clark regarding this.

Claire O'Brien queried whether the review will include the numbers of young people who attend A&E with attempted suicides? Mark Janaway confirmed that the review will consider these cases also.

Roger Sykes noted that there is a difference between an official suicide and someone who has taken their own life but did not intend to. Mark Janaway confirmed that the review will predominantly look at official suicides, as confirmed by the Coroner, however, may consider open judgements also.

Update on the Child D Serious Case Review

Mark Janaway confirmed that there has been a delay in the second presentation of the Child D serious case review (SCR) due to personal circumstances for the report author. It was proposed to reschedule the presentation for an extraordinary Board meeting on the 7th March, 2pm till 3:30pm, Board members agreed to this proposal.

Mark Janaway confirmed that he has a meeting with a member of the KCC Communications Team to discuss the media approach to the publication of the serious case review and will advise him to liaise with the communications teams from partner agencies. Mark Janaway confirmed that he has queried whether there has been an inquest.

Matt Dunkley discussed the recent media coverage of a historic sexual abuse case; the media report unfortunately included some factual inaccuracies from the BBC. Matt Dunkley advised that there were lessons to be learnt on how to respond to the media in the future and considered a more unified approach to historic cases going forward with a focus on being restorative rather than defensive. Matt Dunkley queried a possible multi-agency communications protocol for such situations as it would be useful for all agencies to respond in a similar way. It was agreed this would be useful and Mark Janaway agreed to consider developing this.

Specialist Children's Services Audit

Mark Janaway confirmed that a result of two Kent Foster Carers being found to have sexually abused children in

their care, an audit was undertaken to ascertain any common themes and lessons for the future. The audit confirmed that the perpetrators did not know each other and there were no direct links between the cases or outstanding issues in practice. The final report will be circulated once it has been finalised.

Child A Root Cause Analysis

Due to the multi-agency learning identified, Patricia Denney presented the report from the Child A root cause analysis undertaken on a case where a significantly disabled child was left without suitable hospital accommodation. Case Review group members are to provide an update on activity to the next meeting in March.

Mark Janaway confirmed that Patricia Denney has now left KCC. The Board wished to formally thank her for her help and assistance with the Board and chairing of the Case Review Group.

Quality and Effectiveness (QE) Group

Stuart Collins presented this item.

Stuart Collins acknowledged the past work of the Quality and Effectiveness (QE) group as there has been a range of audits that have taken place; however, there is now a need to refocus and improve and review the audit process.

QE Agency Reports

The group are now referring to a list of identified themes across national and local case reviews:

- Domestic Violence and Abuse
- Substance / Drug misuse
- Neglect
- Males / Fathers
- Mental Health Needs
- Alcohol Misuse
- Information Sharing and Analysis
- Focus on adult/s or child/ren
- Suicide
- Transient Families

The QE group are now using a new agency reporting template. One of the identified themes will be focused on and discussed at the following meeting. QE members feel this process will obtain a more meaningful response than previous agency reporting.

QE Audit Process

Stuart Collins explained that for future audits, to avoid an overreliance on one agency's records on audit days, two cases from Early Help and Specialist Children's Services will be audited per district, per quarter and agencies will then be asked to respond with their involvement on those cases. The results of this will be coordinated and focus group sessions will consider a selection of the cases audits in more detail. The calendar for auditing will be reviewed in the March 2018 QE meeting.

QE Dataset

Stuart Collins confirmed that the QE group is working on a joint dataset which makes better use of agency information that informs us about the journey of the child, for example, the numbers of children on a child protection plan who attend A&E.

SILK Audit - Neglect

At the last QE meeting, Simon Shrimpton from KCC's SILK (Social Innovation Lab Kent) team attended to discuss an upcoming audit on neglect which has been commissioned by QE and the KSCB Business Unit. The audit will take place through anonymised 1-1 discussions with frontline staff to ascertain their understanding and response to neglect. Stuart Collins reported that all QE members in attendance wanted their staff to be included in the audit, which is very positive.. Contact details for staff are currently being collated and findings from the audit will come back to a future Board meeting.

Education and Early Help Group

Stuart Collins provided an additional update from the Education and Early Help Safeguarding group; the last meeting took place in November and that was the first meeting with Stuart Collins as the new Chair. The group feels it need a stronger focus and will be better served looking at strengths and areas for development in education across a broad spectrum, including elective home education.

Stuart Collins reported that the group considered how to engage all the education settings in Kent in order to scrutinise practice. It was agreed to consider engaging those who have underachieved during their Ofsted Inspection. Currently 92% of primary and secondary schools and 97% of Early Years settings are good or better, The challenge is how can the Group engage the 8% and 3% to make sure that we are able to effectively scrutinise?

Learning and Development Group

Mark Janaway provided this update.

At the last meeting the group considered the learning from SCR's and how this is cascaded to frontline staff. The group also raised concerns around the new front door and thresholds and queried how this will be launched and how awareness will be raised with multi-agency staff.

Actions

- 3.1 Mark Janaway to discuss the thematic review of teenage suicides with Andrew Scott-Clark regarding Public Health involvement.
- 3.2 Mark Janaway to draft a joint multi-agency communications protocol for dealing with case reviews.

4. Future Voice of the Child Presentations

Mark Janaway presented this item.

Previous presentations to the Board have included young people, or professionals on behalf of young people, however, it is difficult to get presentations that are truly reflective of the voice of young people. Mark Janaway queried whether there is another way we can bring in the voice of the child and determine the impact of this on service provision?

It was proposed that Board members provide presentations from their own agency on how they use the voice of the child in their service to develop practice. This proposal was agreed by Board members and a timetable will be drafted for discussion at the next meeting in April.

Roger Sykes noted that he was supportive of the previous presentations and would support continued input on this subject, especially an item from the Kent Youth County Council as they do have safeguarding on their agenda.

Stuart Collins noted that a presentation could be received from Headstart, many of their services have been specifically co-designed with young people and the presentation could show how co-design helps to shape services.

Tony Blaker discussed Kent Police's internal inspection on child protection ahead of the HMIC inspection later this year. One of the questions in the self-inspection asks whether they can evidence the voice of the child. Tony Blaker noted that Kent Police will do a lot of work and speak to a lot of adults, however, there is no specific ethos on how

they work with children. Kent Police deal with a lot of domestic violence concerns, however, previously have not considered the impact on children. This has changed which has led to an increase in domestic abuse notifications into the Central Referral Unit. Tony Blaker agreed to bring back the findings of the internal inspection to a future Board meeting.

Claire Jones noted that she works in an adult based service so demonstrating the voice of the child may be difficult however agreed to present a future item on KSS CRC best safeguarding practice and examples of how they have worked closely with children’s services.

Claire O’Brien agreed to share how Maidstone and Tunbridge Wells learn from case reviews and how children have provided opportunities to strengthen practice.

Mark Janaway noted that previous presentations have not managed to demonstrate the impact that young people are having on services for young people.

Matt Dunkley reported that in a previous authority, they have surveyed young people who are subject to a child protection plan with a self-assessment of how safe they felt and their perception of safety; at different stages they have reported to feeling safe or not, depending on involvement of services.

Pauline Smith noted that CXK can provide evidence of family feedback on the services provided to the young person.

Actions

- 4.1 Mark Janaway and Sarah Nichols to draft a timetable for Board member voice of the child presentations.
- 4.2 Tony Blaker to present the results of the Kent Police internal inspection to a future Board meeting.

5. Role of the Designated Nurse

Karen Hickey presented this item.

The Health Safeguarding Group has aligned its workplan to the KSCB Business Plan and as a result Karen Hickey was asked to update the Board on the role of the Designated Nurses.



Designated Nurse role.docx

Karen Hickey reported that the NHS was split formally into providers and commissioners; Andrew Scott-Clark confirmed that the change was to make multiple commissioners, the Local Authority, NHS England and the Clinical Commissioning Groups (CCGs). Karen Hickey confirmed that there will be further changes in the future following the Sustainability Transformation Plan (STP).

Andrew Scott-Clark confirmed that the CCGs are coalescing into one strategic commissioner, two accountable care partnerships and a number of local providers.

Karen Hickey noted that the CCGs have a contractual agreement to have Designated Nurses and Doctors and Designated Nurses and Doctors for looked after children (LAC). Professionals in these roles are clinical experts with a background in working with children and with expertise in children and child development. The CCGs must make them available for the whole health economy.

There is an inter-collegiate document in Health where the job descriptions for designated staff are documented. All staff are expected to understand safeguarding issues.

Tony Blaker queried who in Health is ultimately accountable for safeguarding as these roles are clear within Kent

| | |
|-----------|---|
| | <p>Police and the Local Authority. Karen Hickey explained that the Accountable Officers and the Chief Nurses are responsible for safeguarding with the Designated Professionals acting as strategic leads.</p> <p>Andrew Scott Clark noted that in the proposed new structure there will be one Chief Nurse.</p> |
| <p>6.</p> | <p>Child D Serious Case Review Update</p> <p>As discussed in item 3.</p> |
| <p>7.</p> | <p>Business Group Report / KSCB Business Plan</p> <p>Mark Janaway presented this item.</p> <p> 20180207 - Business Group Rep</p> <p>Mark Janaway confirmed that the e-Intel system, designed for Kent Police to receive multi—agency notifications on child sexual exploitation, is running successfully and there are plans to possibly develop additional similar systems for other types of work such as Gangs and the LADO team.</p> <p><u>Health Safeguarding Group (HSG)</u></p> <p>The Kent and Medway Adult’s Safeguarding Board have recently discussed the need to have a Health Safeguarding Group. At HSG it was agreed to add adult agency representatives to the current Children’s Health Safeguarding Group to avoid duplication of work and meetings. The next meeting in March 2018 will be the first combined meeting with separate agenda items relating to children and adults; Mark Janaway confirmed this was evidence of the continued work to rationalise the attendance of partner agencies at multiple meetings.</p> <p><u>NSPCC Trainer of the Year</u></p> <p>Mark Janaway reported that KSCB’s Programme Development Officer, Sue Gower, recently won the NSPCC’s Trainer of the Year award; the Board wished to formally minute their congratulations to Sue on this achievement.</p> <p><u>KSCB Business Plan</u></p> <p>Mark Janaway confirmed that the business plan was updated by the Business Group at the last meeting and their comments were incorporated into the version brought to today’s meeting. The Ofsted recommendations from the 2017 review have also been included in the Business Plan.</p> <p>Several actions have been declared complete, (green), and Gill Rigg proposed for these actions to be archived on a different worksheet and only those outstanding will come back to the Board.</p> <p>Tony Blaker queried whether a red RAG rating means the action is behind schedule. Mark Janaway confirmed that some are outstanding due to delays, such as the threshold document and implementation of the integrated front door, where timescales are yet to be firmly set. Mark Janaway noted that the actions for the Board are where they need to be and the Board is demonstrating that the activity is taking place and within a timely fashion.</p> <p><u>Actions</u></p> <p>7.1 Sarah Nichols to update the KSCB Business Plan and archive the completed actions.</p> |
| <p>8.</p> | <p>Agency Safeguarding Risks</p> <p>Mark Janaway noted an issue that was raised within the Ofsted Review and subsequent recommendations that the Board should collate all the agency safeguarding risks into one risk register. Ofsted feels the Board needs to have</p> |

| | |
|------------|--|
| | <p>this, however, Gill Rigg is of the view that there should be a risk register for the Board that the Board addresses and agencies add relevant multi-agency risks as appropriate.</p> <p>Mark Janaway invited Board members to bring forward relevant risks that the Board needs to be sighted on. These will then be included in the KSCB risk register.</p> <p>Matt Dunkley noted that that the Board needs to be aware of the shared understanding of the significant multi-agency safeguarding risks, such as children missing, children subject to gang activity, etc. It was felt that the qualifying aspect to whether a risk is included would be whether it is inter-agency.</p> <p>It was agreed for the risk register to be added to the Board agenda for the next meeting.</p> |
| <p>9.</p> | <p>Children and Social Work Act</p> <p>Board Members agreed that an appropriate representative from Health is needed for discussions to move forward. Matt Dunkley confirmed that he has spoken to other Corporate Directors across the region and many have not made changes yet. Central Government has discussed launching pilots in April 2018, but there is no sign of these taking place currently.</p> <p>Mark Janaway stated that the health representative at present is Bethan Haskins.</p> <p>Gill Rigg confirmed that the new version of Working Together is due to be published in April or May 2018</p> <p>Andrew Scott-Clark raised concerns about the lack of conversation regarding Child Death Overview Panels moving to the DoH.</p> |
| <p>10.</p> | <p>Other Board / Strategic Group Updates</p> <p><u>Domestic and Sexual Abuse Strategy Group</u></p> <p>Tony Blaker confirmed that he has worked with colleagues in Kent County Council to establish an executive Domestic Abuse (DA) group as it was felt there was a slip from where the partnership has been previously with the withdrawal of funding for a coordinator post. It was decided that, given the increase in demand with cases and the national direction of policing which is focusing on domestic abuse, it was felt that an Executive Group was needed to respond to this. The group has multi-agency representation and first met on the 12th February 2018 where there was an agreement in principle to generate funding for a Domestic Abuse Coordinator post which is to be co-located with the Kent Safeguarding Child Board Business Unit. The job description has been agreed in principle and the role will work across Kent and Medway.</p> <p>Tony Blaker noted that there is no single picture of what services are already in Kent and what is needed to meet the demand.</p> <p>The group is looking to develop a strategy to prevent cases of DA and deal with addressing the behaviour of offenders and stopping the cycle of offending. Next year, the Sexual Assault Referral Clinic (SARC) is being recommissioned and there will be an increased focus on ensuring the sexual assault element of DA is covered.</p> <p>Tony Blaker discussed the group’s relationship with the Adult and Children Safeguarding Boards and Community Safety Partnerships and how this will work moving together; there must be a shared ownership of the issue and Boards must work together to best affect change.</p> |
| <p>11.</p> | <p>Any Other Business</p> <p>Sarah Hammond confirmed that SCS are currently recruiting for an interim Assistant Director for Safeguarding and QA to replace Patricia Denney. It is hoped that the name of the successful applicant will be known before the next Board meeting.</p> |

| Future Board Meetings: | | |
|--|---------------|---------------------------------|
| Wednesday 7 th March 2018 (special meeting) | 14.00 – 15.30 | Lecture Theatre, Sessions House |
| Wednesday 11th April 2018 | 14:00 - 17:00 | Medway Room, Sessions House |
| Wednesday 13th June 2018 | 14:00 - 17:00 | Medway Room, Sessions House |
| Wednesday 15th August 2018 | 14:00 - 17:00 | Medway Room, Sessions House |
| Wednesday 17th October 2018 | 14:00 - 17:00 | Medway Room, Sessions House |
| Wednesday 12th December 2018 | 14:00 - 17:00 | Medway Room, Sessions House |